

## Frequently asked questions about the Corona virus

31 January 2020

### 1. What exactly is going on?

The unfortunate outbreak of the Corona virus has affected many people. The Chinese government has taken measures to prevent the infection and spread of the coronavirus. For example, leaving or entering cities in the Hubei province by road, train or air is prohibited. Throughout mainland China, public life has virtually come to a standstill and strict travel restrictions apply. There is less and less public transport. There are also fewer and fewer (inter)national flights. TU Delft is keeping a close eye on developments, and we follow the [RIVM](#) and [WHO](#) guidelines.

### 2. Should I worry about contact with students or staff who have just returned from China?

You can find more information about the contagiousness of the virus on the RIVM website: <https://www.rivm.nl/coronavirus/nieuw-coronavirus-in-China>. Students and employees returning from China are asked to report to their [faculty secretary](#) or director (support staff) by telephone or e-mail and to contact their family doctor by telephone. We also ask them not to come to the university yet, but to stay at home for 14 days as a precaution. During this period it is important that they keep an eye on whether they start coughing, become short of breath, have lung problems and/or a fever. If that is the case, it is recommended to contact the family doctor by telephone.

### 3. I just got back from China, what should I do?

Contact your [faculty secretary](#) or director (support staff) when you are back in the Netherlands. We advise you to not come to the university if you have been in an infected area, but to stay at home for 14 days as a precaution. During that period it is important to keep an eye out for coughing, shortness of breath, lung problems and/or fever. If that is the case, contact your family doctor by telephone. If not, you can come to the university after that 14 days. Just like with a normal flu, the advice is to go home if you feel that you are getting sick. Also take a look at the [advice](#) from the Ministry of HWS on isolation at home.

### 4. Can students and staff members continue their travel plans to China?

At the moment it is not recommended to travel to China. If you have planned a trip to China please keep an eye on this site: <http://nederlandwereldwijd.nl/reizen/reisadviezen>.

### 5. What is the advice for students and staff who are currently staying in China?

TU Delft calls on everyone who is now in China to come back to the Netherlands if at all possible. If you are currently in China, please contact the embassy. The contact details can be found on [this website](#). Also contact your [faculty secretary](#) or director so that he or she is aware of your situation.

### 6. What is TU Delft doing to help prevent the spread of viruses that cause respiratory infections?

TU Delft distributes posters to draw people's attention to the hygiene measures they can take. Contact surfaces are, as always, cleaned daily. Extra soap dispensers are placed in central places (near restaurants, entrances, etc.). Furthermore, TU Delft asks all staff and students to report to their [faculty secretary](#) or director (support staff) whether they have been in China since 1 December 2020. We advise students and staff who have been to China not to come to the university yet, but to stay at home for 14 days as a precaution. During that period, it is important to keep an eye out for coughing, shortness of breath, lung problems and/or fever. If that is the case, contact your family doctor by telephone. If not, you can come back to the university after those 14 days. Just like with a normal flu, the advice is to go home if you feel that you are becoming ill.

**7. What can I do to help prevent the spread of viruses that cause respiratory infections?**

The most important measures you can take to prevent the spread of the coronavirus are simple:

- Wash your hands regularly with water and soap
- Cough and sneeze into your elbow, not your hands
- Use disposable tissues and throw them away

These measures apply to the prevention of all viruses that can cause flu and colds. It is therefore important to follow them at all times. Stay at home if you have symptoms such as coughing, shortness of breath, fever and/or lung complaints and contact your family doctor by telephone.

**8. Where can I go if I have a question?**

Should you have any questions that are not answered above, please contact 015 278 9111. If you have a specific question related to your work or studies and the coronavirus, you can also contact your [faculty secretary](#).