

Frequently asked questions about the Corona virus

28 January 2020

1. What exactly is going on?

There has been an outbreak of a new virus, the coronavirus, in China since December 2019. The Chinese government has taken measures to prevent the infection and spread of the coronavirus. For example, leaving or entering cities in the Hubei province by road, train or air is prohibited. TU Delft is keeping a close eye on developments, and we follow the [RIVM](#) and [WHO](#) guidelines.

2. Should I worry about contact with students or staff who have just returned from China?

You can find more information about the contagiousness of the virus on the RIVM website: <https://www.rivm.nl/coronavirus/nieuw-coronavirus-in-China>. People who have just returned from China and are experiencing lung problems and/or fever, are advised to contact their family doctor by telephone first, and not to come to the university.

3. Can students and staff members continue their travel plans to China?

If you have planned a trip to China, please keep an eye on this site: <http://nederlandwereldwijd.nl/reizen/reisadviezen>, where you will find up-to-date advice (in Dutch). At the moment it is not recommended to travel to the Hubei region. Code orange is given for that region, meaning that the embassy can offer no or limited assistance if you run into problems.

4. What is the advice for students and staff who are currently staying in China?

We advise students and staff who are currently staying in China to keep an eye on [this website](#) (in Dutch) At this moment, code orange applies to the Hubei region. If you are there, please contact the embassy. The contact details can also be found on [the website](#). If you are in another area of China, it is up to you to decide whether you want to stay there or move to another destination.

5. Will the return journey or cancellation of a trip to China be reimbursed?

No, that is not the case. Only in case of political evacuation (which is not yet the case) or urgent medical assistance, the trip will be reimbursed by TU Delft travel insurance. The TU Delft business travel insurance applies to all students and staff who stay abroad within the framework of study or work-related activities.

6. Where can I go if I have a question?

Should you have any questions that are not answered above, please contact 015 278 9111.